

## SCHOHARIE COUNTY DEPARTMENT OF PERSONNEL & CIVIL SERVICE

ANNOUNCES CIVIL SERVICE OPEN COMPETITIVE EXAMINATION FOR

## #67-838 CASEWORK ASSISTANT- REVISED FILING DATE

Starting Salary: \$28,302 (2011 CSEA Starting Salary)

\*Examination Fee – \$8.00

LAST FILING DATE: OCTOBER 1, 2011 DATE OF EXAMINATION: October 29, 2011

**ELIGIBLE LIST:** The list resulting from this examination will be used to fill vacancies, as they occur in the Schoharie County Department of Social Services.

**RESIDENCE REQUIREMENTS:** An applicant must have been a legal resident of Schoharie County or one of the six contiguous counties of Albany, Delaware, Greene, Montgomery, Otsego or Schenectady for at least thirty days immediately preceding the test date. The hiring authority may give preference to applicants who live within its jurisdiction.

## **MINIMUM QUALIFICATIONS:**

- (A) Graduation from a regionally accredited or New York State registered two-year college with an Associate's Degree in human services, childcare, or related field; **OR**
- (B) High School diploma and at least two (2) years of experience working with impaired individuals, clerical work, childcare or the human services field.

**NOTE:** Part-time employment can be pro-rated based on hours to count towards fulltime and a higher level of education can be pro-rated for experience up to a year.

**SPECIAL REQUIREMENT:** This class requires extensive travel. Incumbents will be required to possess a valid, appropriate level, New York State Motor Vehicle operator's license, or otherwise demonstrate the ability to meet the travel needs of the job.

<u>DISTINGUISHING FEATURES OF THE CLASS</u>: This position involves paraprofessional functions in a social service agency, in support of casework staff in the implementation of programs and delivery of services to clients. The purpose of this class is to relieve the professional staff of duties that can be performed at a less skilled level. Duties are carried out under direct supervision of casework supervisors. Does related work as required.

## USE OF CALCULATORS IS ALLOWED

Subjects of examination: A written test designed to evaluate knowledge, skills and /or abilities in the following areas:

- **1. Applying information** These questions test for the ability to apply simple information. You will be given a Resource Directory that describes community agencies, their purposes and the type of client each serves. Questions describe clients with a variety of problems and situations. You must determine the appropriate referral for clients based on the services which each agency provides.
- **2. Office record keeping** These questions test your ability to perform common office record keeping tasks. The test consists of two or more "sets" of questions, each set concerning a different problem. Typical record keeping problems might involve the organization or collation of data from several sources; scheduling; maintaining a record system using running balances; or completion of a table summarizing data using totals, subtotals, averages and percents.
- **3. Preparing written material** These questions test for the ability to present information clearly and accurately, and to organize paragraphs logically and comprehensibly. For some questions, you will be given information in two or three sentences followed by four restatements of the information. You must then choose the best version. For other questions, you will be given paragraphs with their sentences out of order. You must then choose, from four suggestions, the best order for the sentences.
- **4. Working with people in human services situations** These questions test for a knowledge of general techniques used to deal with common client behaviors such as fear, hostility, shyness, resistance, defensiveness, withdrawal, anxiety and confusion.

The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication "How to take a written test" helpful in preparing for this test. This publication is available on line at:

www.cs.state.ny.us/testing/localtestguides.cfm

APPLICATION FEE WAIVED: A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household. In addition, a waiver of application fee will be allowed if you are determined eligible for Medicaid, or receiving Supplemental Security Income payments, or Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are certified Job Training Partnership Act/Workforce Investment Act eligible through a state or local agency. All claims for application fee waiver are subject to verification. If you can verify eligibility for application fee waiver, complete a "Request for Application Fee Waiver and Certification" form and submit it with your application by the close of business on the Application Deadline as listed on the Examination Announcement. Applications are available in the Personnel Department.

\*The required examination fee is eight dollars, which may be in the form of a check/money order or cash and must accompany each application. If your application is disapproved, your examination fee will NOT be returned to you. Please make check/money order payable to the Department of Personnel and include the examination number.